

Reduce salt usage

Salt may be used to keep roads and sidewalks safe. However, excessive use of salt can have harmful effects on our local water bodies, wildlife, and environment. Let's work together to reduce salt usage and protect precious natural resources.

Why it matters

Excess salt can run into rivers, lakes, and streams, harming aquatic life and disrupting ecosystems. High salt levels can affect drinking water quality and increase treatment costs. Salt can be toxic to birds, fish, and other wildlife, leading to health issues and population declines.

What you can do

- **Use alternatives:** Consider using sand, gravel, or eco-friendly de-icers instead of salt.
- **Apply sparingly:** Use salt only where necessary and in minimal amounts. A little goes a long way!
- **Shovel first:** Clear snow and ice before applying any de-icing products.
- **Educate others:** Share this message with friends, family, and neighbours to raise awareness.

By making small changes in our winter maintenance routines, we can make a big difference in protecting our water bodies and ensuring a healthier environment. Thank you for helping protect and promote the health of our natural water systems.



Leaks are a major cause of wasted water and high water bills, even a small leak the size of a pinhole can result in major costs. Fixing leaks in faucets, showerheads, and running toilets can save significant amounts of water and money.

Leak stream*	Cubic Meters (m3)	Total (\$)
● 1/4"	4,475	+/- \$25,000
● 3/16"	2,521	+/- \$15,000
● 1/8"	1,115	+/- \$6,000
● 1/16"	280	+/- \$1,500

*Over three months.

With our new water meters, you can monitor your usage to detect potential leaks early.



How to read your water meter for leaks:

1. Turn off all water-using fixtures and appliances, including small ones like water softeners and water filters.
2. Locate the water meter, lift the cover and expose the solar panel to sunlight or shine a bright light to activate the display.
3. Record the water meter reading.
4. Wait 15 to 30 minutes and make sure no one uses water during this time.
5. Record the water meter reading again.

If the meter reading has gone up or you notice the faucet icon blinking, you may have a leak requiring further investigation. Contact a licensed plumber to have the leak repaired as soon as possible.



2025 Water and Wastewater Rates

We're here to help!

If you have any questions about your water/wastewater bill, please contact the Town at:

☎ 905-478-4282

@ waterbilling@eastgwillimbury.ca

Sign up for e-billing!

2025 Water Rates

Access e-bills, Accounts and Pay Online

How is the budget allocated?

The following water and wastewater rates come into effect April 1, 2025:

2025	Water Rates	Wastewater Rates
Residential Usage	<35m ³ - \$2.47 >35m ³ - \$4.05	\$2.39
Non-Residential Usage	<35m ³ - \$2.47 >35m ³ - \$3.25	\$2.39

Meter Size	2025 Fixed Charge Per Service (water and wastewater)
5/8" and 3/4" meters	\$24 per month/per service
1"	\$60 per month/per service
1.5"	\$120 per month/per service
2"	\$192 per month/per service
3"	\$360 per month/per service
4"	\$600 per month/per service
6"	\$1200 per month/ per service
8"	\$1920 per month/ per service



Deferral Programs

The Town offers a deferral program for low income seniors and residents with a disability. For more information, visit www.eastgwillimbury.ca/WaterBillingHelp

Residents can access their tax and water bills online and receive e-bills via the Town's online portal! Register to:

- View account balances
- View account transactions
- View your bill(s)
- Receive your tax and water bills via email
- Pay online*



* The credit card processing company will apply a service charge to online payments.

To set-up your account, visit www.eastgwillimbury.ca/OnlinePortal and use the 5-digit access code on your tax and water bills to log in.

Paying Your Water Bill

The Town offers two automatic payment options to pay your water bill.

Pre-set Payments



Estimated monthly payments based on annual historical usage.

Pre-authorized Payments



Monthly bill automatically withdrawn from account on due date. Applications available at Customer Service or www.eastgwillimbury.ca/WaterPAP



Your Bank



Online



In-person



By Mail

19000 Leslie Street,
Sharon, ON L0G 1V0

EG collects funds through water/wastewater rates to pay for:

